

CUSTOMER CARE CENTRES

**TAMILNADU:** MAYA APPLIANCES PVT. LTD. : **CHENNAI:** No.11, Beemaan Garden Road, **Abhiramapuram - 600018**, Old No: 448/B, New No:974/B, T.H. Road, **Old Washermenpet, 600021**, New No.71, M.M.Complex Ground Floor Arcot Road, **Porur - 600116**, No. 8, Sub Division Plot No. A, Ramasamy Street, First Floor Shop No. D, **West Tambaram - 600045**, **NATIONAL AGENCIES:** 11/95, Kalingar Salai, Kzovilampakkam - 600117, **SS TRADER:** No.13, Main Road,rajiv Gandhi Nagar, **Pattabiram - 600072**, **REFIMAC:** 309, Nehru Nagar 1st Cross Street, Kottivakkam, **OMR - 600096**, **SRI RK ASSOCIATES:** No.380, 2nd Floor, T.H.road, **Old Washermenpet - 600021**, **MAYA APPLIANCES PVT. LTD.** : No.74-b/1, First Floor, M.s.tower, Pattabitanam Pillai Street,tennur, **TRICHY** – 620017. **PRANAV AGENCIES:** 194, Ettu Patti Compunt, Thiru Vi. Kan Nagar, Puthur, **TRICHY** - 620017. **MAYA APPLIANCES PVT. LTD.** : Old No.1174 / New No. 620, 1st Floor, Sathy Road, Ganapathy, **COIMBATORE** - 641006. **RG ENTERPRISES:** No.5,YMCA Main Building, Head Post Office, **COIMBATORE** - 641001.**MAYA APPLIANCES PVT. LTD.** : No: 3, East Avani Moola Street, Ground Floor, **MADURAI** - 625001, **GURU DEVA IMPORTS AND EXPORTS:** Door No.11, New Ellis Nagar, Sarvodya Nagar, 1st Street, **MADURAI** - 625016. **AMBALAL ELECTRONICS,** Ambalal Green Field, New Bye Pass Road, Guru Thoop, **VELLORE** - 632004, **MAYA APPLIANCES PVT. LTD.** : No.27/1179, Ellis Chattram Road, **VILLUPURAM** - 605401. **MAYA APPLIANCES PVT. LTD.** : No.114a, Periyar Street, Periyar Ninaivagam, **ERODE** - 638001, **MAYA APPLIANCES PVT. LTD.** : No.62/408, 52 Mullai Nagar, Suramangalam, **SALEM** - 638005. **R.S. TRADERS:** 1/259-1, Avathanspatti Agharam Post, **KRISHNAGIRI** - 635002, **SRI KAMATCHI AGENCY:** No.7, Naval Nagar, 7th Cross East, Kathapadai Village, **KARUR** - 639006. **SREE KARIVAKAALIAMMAN AGENCY:** 176-1, New Extension Street, West Palladam, **TIRUPPUR** - 641664, **S.D. MARKETING:** No.6, Near Simson Store, Yesuvadian Street, **NAGERCOIL** - 629001, **KGR HOME NEEDS:** No.13, Ground Floor, 3rd Street, North Bala Bhagya Nagar, **THIRUNELVELI** - 627001.

**PUDUCHERRY:** **MAYA APPLIANCES PVT. LTD.** : No. 7/13, Vicomtia De Solliac Street, **PONDICHERRY** - 605001. **SRI KUMAR AGENCIES** : No.24, 2nd Floor, 5th Cross, Venkat Nagar, **PUDUCHERRY** - 605011.

**KARNATAKA:** **MAYA APPLIANCES PVT. LTD.** : No.178, 69th Cross, 5th Block,rajaji Nagar, **BANGALORE** - 560010. **VINAYAKA DISTRIBUTOR:** No.323/1, 10th Main, Srinivasa Nagar, B.S.K 1st Stage, **BANGALORE** - 560050. **R.S. MARKETING:** No.203, 1st Floor, 4th Cross, My School Road, Lalbagh Road, **BANGALORE** - 560027. **SRI ARHAM MARKETING:** No.1152, 2nd Cross - Kurubgeri, Lashkar Mohala, **MYSORE** - 570001. **METRO MARKETING:** D.No.11-08-T-584/4(1), P.B.Tower, 2nd Floor, Maidan 4th Cr. Road, **MANGALORE** - 575001. **TEJAS ENTERPRISES:** Halappa Complex, Durgigudi, Near Jail Circle, **SHIMOGA** - 577201. **PRAJWAL TRADELINK:** S.No.G-13, Ground Floor, Katageri Complex, Itagi Maruti Gali, **HUBLI** - 580020. **LIMKAR AGENCIES:** Ground Floor, Jawali Complex, Super Market, **GULBARGA** - 585101.

**ANDHRA:** **MAYA APPLIANCES PVT. LTD.** : Door No.21-138/20, First Floor Beside Atkinson High School,gollapudi, **VIJAYAWADA** - 521225. **BHASKARA ENTERPRISES** : 6-3-2, Challapalli Vari Street, T.Nagar, **RAJAHMUNDRY** - 533101. **SRI BALAJI ELECTRONICS** : Kandukur20/4/4, Janardhan Swamy Temple Street,opp. Andhra Bank, Kandukur, **CHITTOOR** - 523105. **S.R.K ASSOCIATES** : No.24-14-78, Kundetivari Street, Durgapuram 4th Road, **VIJAYAWADA** - 520003. **VASAVI MARKETING** : 80/112, G-10, Subash Nagar, Abbas Nagar, **KURNOOL** - 518002. **PRAKASH MARKETING** : D.NO.3/42, Ammavarishala Street, Rajampet, **CUDDAPAH** - 516115. **J S R ASSOCIATES** : DOOR NO.28-16-18-1, Suryabagh, Opp:acp Office Barracks Junction, **VISHAKHAPATNAM** - 530020. **SRI VISWANATHA ENTERPRISES** : 28-635, Sangamesh Nagar.anantapuramu, **ANANTAPUR** - 515001.

**TELANGANA** **MAYA APPLIANCES PVT. LTD.** : Diamond Tower,No.201, First floor, Main Guard Road, S D Road, **SECUNDRABAD** - 500003. **SRI SAKTI ENTERPRISES** : 3-4-114/16/F, Ground Floor, 5th Lane,saichitra Nagar, Ramanthapur, **RANGAREDDI** - 500013.

**KERALA:** **MAYA APPLIANCES PVT. LTD.** :18/558, P.T.Road, Edacherry,pallickunnu, **KANNUR** - 670004. **KITCHEN PLUS MARKETING PVT LTD** : Shop No.8, Chakkorkuthulam Housing Complex, East Hill Road, **CALICUT** - 673006. **ATHIRA DISTRIBUTORS** : 3/360 Athira Complex, Bye-pass Corner, Vallanghy, Nemmara, **PALAKKAD** - 678001. **PLATINUM APPLIANCES** : 36/375A, SANDHYA BHAVAN, ST. FRANCIS CHURCH ROAD, KALOOR, KOCHI, **ERNAKULAM** - 682017. **ZEAL ENTERPRISES** : 20/29 Z2, K.M.Complex, Thazhepalam, Tirur, **MALAPPURAM** - 676101. **OTTAWA ASSOCIATES** : SBM XI / 565A, Opp.kuppady Post Officekuppady Po, Sulthanbathery, **WAYANAD** - 673592. **TRINITY THEZCOM SOLUTIONS (I) PVT. LTD.** : TC.10/1091, Chaitram Towers,opp. Hindustan Latex Ltd, Peroorkada P.O, **THIRUVANANTHAPURAM** - 695005. **WELCOME TRADING** : SR Building, 790A,790B, Chowka Road,Punalur, **KOLLAM** - 691305. **FLY HIGH MARKETING** : No.365 A, Pulloli Building, ThekkekaraErattupetta, **KOTTAYAM** - 686122. **RAINBOW DISTRIBUTORS** : XII - 262A, Kuzhikkattussery, **THRISSUR** - 680697. **AVP TRADERS** : Building No.4/123-b, 1st Floor, Nangiarkulangara, Haripad, **ALAPPUZHA** - 690513. **SWISS MARKETING** : BP 17/574, Kakkallur, Balussery, **KOZHIKODE** - 673612.

**MAHARASHTRA:** **MUDRA MARKETING SYSTEMS** : 10, Ambika Darshan, Premier Road, Khalai Village, Vidhyavihar West, **MUMBAI** - 400086. **ARYAN DISTRIBUTORS** : Shop No.1, Bhandra Road, Teenal Chowkitwari, Itwari, **NAGPUR** - 440008. **D J VENTURES** : Shop No.B.1, Indra Plaza, Patel Colony,Shalimar Chowck, **NASHIK** - 422001. **DAMBIR & SONS** : Lane No.4, Khol Gally, **DHULE** - 424001. **ARYAN SALES** : Plot No.454, Sector-23, Turbhe Village, **NAVI MUMBAI** - 400705. **SHREEJI SALES** : 54/55, Gururwar Peth, Shop No.7, Krishna Hatti Chowk, **PUNE** - 411042. **MAHAVIR NH** : 892, Shukrawar Peth, Near Shahu Chowk, **PUNE** - 411002. **AMEYA ASSOCIATES** : Mo.539/6a, Plot No.51 & 52, Opp Akashwani Kendra, Gali No.5, Subhash Nagar, **SANGLI** - 416416.

**WEST BENGAL:** **MAYA APPLIANCES PVT. LTD.** : Beside Rakhal Das Setu Bridge, Jessore Road, Bongaon, North 24 Parganas, **WEST BENGAL** – 743235. **BALAJI UDYOG** : No.205/1, Old China Bazar Street, **KOLKATA** - 700001. **R.K. PLAZA:** A/1, Basement Floor, Bijoydeep Building, Near Gurudwara, 41, Sevoke Road, **SILIGURI, DARJEELING** - 734001. **SALASAR MARKETING** : Kabitirtha Sarani, Lake Town, Jalpaiguri, **SILIGURI, DARJEELING** - 734007. **JINDAL MARKETING** : 5, Serazul Haque Lane, P.O.Asansol, **ASANSOL, BARDHAMAN** - 713301.

**MADHYA PRADESH:** **SHRI CREATION:** UG-8, Navneet Plaza, 5/2 Old Palasia, **INDORE** - 452018. **BIHAR:** B: V. K. ENTERPRISES : Patnakunti Bhaawan, Opp.chandmari Road, Main Road Kankarbagh, Patna, **BIHAR** - 800020 **GOA:** **NATHURMAL MARKETING PVT. LTD.** : 305, 3rd Floor, Rizvi Chambers, Caetano, Albuquerque Road, Panaji, **GOA** - 403001.



1 Year Warranty

Electric Kettle  
WARRANTY CARD

Date Sold: ..... SI.No:.....

Purchaser's Name & Address: .....

Dealer's Name & Address: .....

Signature: ..... Stamp: .....



SALE DETAILS

Electric Kettle

Date Sold:..... SI.No:.....

Purchaser's Name & Address: .....

(To be returned to us through our dealer)



For the joy of cooking

ELECTRIC KETTLE

Instruction Manual & Warranty Card



www.vidiem.in

MAYA APPLIANCES  
Quality Guaranteed since 1978

Welcome to the Vidiem Family

Dear Customer,

You are now the proud owner of a revolutionary Kettle!

Thank you for choosing Vidiem Kettle. This is an inspired new design, another unique product from Maya Appliances Pvt. Ltd., a market leader in kitchen appliances since 1978. Our products are present in the homes of more than 10 million satisfied customers around the world.

Vidiem Kettle's stunning contemporary design and user friendly features are the outcome of diligent research and extensive consumer feedback. The result is a product that makes your cooking fast, convenient and free of intervention.

All Vidiem products are designed to meet international standards in safety and quality. We encourage you to read and store this reference guide carefully to ensure many years of trouble free and easy Usage!

Warm regards,

T.T. Varadarajan

T. T. Varadarajan  
Managing Director - MAYA APPLIANCES

MAYA APPLIANCES PVT. LTD.,

#3/140, IT Highway, Oggiam, Thoraipakkam Chennai - 600097. TAMILNADU. INDIA.

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## KNOW YOUR KETTLE



## CAUTION

01. Never immerse kettle or Powerbase in water .
02. This Appliances is Designed for Domestic use only
03. Switch off the power point when not in use

### NOTE:

- The above illustration is only for indication and may not be same in the product. Design, Shape and Components will vary from model to model.
- In pursuance with our policy of continuous product improvement, specifications are subject to change without notice.

## TECHNICAL SPECIFICATIONS

| MODEL NAME | CHROME                   | TUSKER           | SMART            |
|------------|--------------------------|------------------|------------------|
| CAPACITY   | <b>1.8 litre</b>         | <b>1.5 litre</b> | <b>0.8 litre</b> |
| WATTS      | <b>1500W</b>             | <b>1500W</b>     | <b>600W</b>      |
| VOLTAGE    | <b>220 - 240V ~ 50Hz</b> |                  |                  |

## Before First Use:

01. While unpacking make sure that all parts of the Electric Kettle are present.
02. Follow the below "USAGE INSTRUCTIONS" to remove stain's & any fine dust particles.

## Usage Instruction:

01. Open the Kettle Lid and Fill the water up to the marked level (Max) and Close the Lid.
02. Keep the Kettle on Powerbase and connect to Main power supply,
03. Ensure Kettle spout is facing away from the user.
04. Switch 'ON' the main power supply then switch 'ON' the power switch on the kettle.
05. The indicator will start glow immediately after the power switch is 'ON'.
06. The water will start to boil and once water is boiled , the indicator or power switch will 'OFF' Automatically'.
- 07.You can stop the boiling process at any time by switching 'OFF' the Kettle.

## Cleaning

01. Switch 'OFF' & unplug the Kettle before cleaning.
02. Use soft/damp cloth for cleaning the Kettle.
03. Do not use bleach or other abrasive substance or solvents to clean your Kettle, it can damage the surface

## De-Scaling

Add 500ml white Vinegar, soak for one hour & remove the Vinegar , wash 4-5 times using water.

## Do's

01. Place the Kettle on a flat Surface
02. Ensure the Kettle Lid is closed before the Kettle is switched 'ON'
03. This Kettle is designed only for boiling water
04. This Kettle can be used only with the attached Powerbase .
05. Unplug the Power cord when not in use.
06. Ensure that the Power cord is away from the Kettle body
07. Please ensure proper Power supply correspond to the Kettle specification sticker.
08. The Kettle should be cleaned regularly to remove scale .
09. Ensure that the Kettle base and Powerbase is dry before operation.

## Don'ts

01. Do not immerse the Kettle, Power cord and Powerbase in water.
02. Do not allow children to use the Kettle.
03. Do not switch 'ON' the Kettle without water.
04. Do not touch hot surface while Kettle is in 'ON'.
05. Do not open the Kettle Lid while water is in boiling.
06. Do not operate the Kettle with damaged Power cord.
07. Do not fill the water above the maximum level in the Kettle.
08. Do not remove the Kettle from the Powerbase before switching 'OFF'.
09. Do not attempt to repair the Kettle on your own.
10. Do not use Chemical, Metal or Abrasive cleaner to clean the Kettle.

Dealer's Name & Address: .....

.....

.....

Signature:.....

Designation:.....

Stamp:

## TERMS AND CONDITIONS OF WARRANTY AND SERVICE POLICY

**Maya Appliances reserves the rights to alter the terms & conditions of the Warranty & Service Policy without any notice.**

01. The Warranty is valid only in the country of purchase, and valid only for purchase made from Vidiem's Authorised Distribution channels. **The product must be registered in <https://www.vidiem.in/product-registration> to avail Warranty.**
02. **Retain the Original Sale Bill and the Warranty Card**, which should be shown to our Service Personnel for scrutiny while sending your Electric Kettle for service to our Authorised Service Centre.
03. **The Warranty does not cover damage to the Electric Kettle due to mishandling/negligence, breakage of Body, Handle, Lid & Power Indicator.**
04. All repairs within the Warranty period (arising from manufacturing defects) will be done Free of Charge, for service at our Authorised Service Centres only.
05. **Free service and replacement under Warranty does not affect the expiry date of the Warranty.**
06. For repairs after the expiry of the Warranty period our Service Centre will levy a nominal charge on components replaced.
07. Defective components which are exchanged both under 'Chargeable' & 'Free of Charge' basis become the property of the Company.
08. **If any unauthorized person tampers with the Products the Warranty is void.**
09. The decision of Maya Appliances in the disputes pertaining to terms & conditions of the Warranty & Service Policy shall be final & binding.
10. All disputes pertaining to terms and conditions of our Warranty & Service Policy shall be in subject to jurisdiction of Chennai Courts only.
11. Warranty is applicable for all products, **provided it is acknowledged or bears Stamp of the Authorized Dealer.**
12. Irrespective of Dealer seal, the serial number of the product must be clearly stated in the warranty card.
13. In the case of eBay, Olx etc., if this is a second sales by a individual buyer, the warranty must be preserved and also transferred. This will then be honoured as per the conditions of the warranty.
14. If it is a new sales by a Dealer on online stores like Amazon, Flipkart, Snapdeal etc. or any similar online sale by a Dealer, the Warranty will continue to be honoured.
15. The responsibility of reaching the product to the authorized service centre of Vidiem is with the customer/buyer.
16. **Warranty does not cover any use of this product other than for domestic use.**