

CUSTOMER CARE CENTRES

TAMILNADU
MAYA APPLIANCES PVT. LTD. : No.11, Beemana Garden Road, Abhirampuram, **CHENNAI** - 600018.
MAYA APPLIANCES PVT. LTD. :
Old No: 448/B, New No:974/B, T.H. Road, Old Washermpet, **CHENNAI** - 600021.
MAYA APPLIANCES PVT. LTD. : New No.71, M.M.Complex Ground Floor Arcot Road, Porur, **CHENNAI** - 600116.
MAYA APPLIANCES PVT. LTD. :
No. 8, Sub Division Plot No. A, Ramasamy Street, 1st Floor Shop No.: D, West Tambaram. **CHENNAI** - 600045.
NATIONAL AGENCIES: 11/95, Kalingar Salai, kovilambakkam, **CHENNAI** - 600117.
SS TRADER: No.13, Main Road,rajiv Gandhi Nagarpattabiram, **CHENNAI** - 600072.
REFIMAC: 309, Nehru Nagar 1st Cross Street, Kottivakkam, OMR, **CHENNAI** - 600096.
SRI RK ASSOCIATES: No.380, 2nd Floor, T.H.road, Old Washermpet, **CHENNAI** - 600021.
PRANAV AGENCIES: 194, Ettu Patti Compund, Thiru Vi. Kan Nagar, Puthur, **TRICHY** - 620017.
MAYA APPLIANCES PVT. LTD. :
Old No.1174 / New No. 620, 1st Floor, Sathy Road. Ganapathy, **COIMBATORE** - 641006.
RG ENTERPRISES: No.5, YMCA Main Building, Head Post Office, **COIMBATORE** - 641001.
MAYA APPLIANCES PVT. LTD. : No: 3, East Avani Moola Street, Ground Floor, **MADURAI** - 625001.
GURU DEVA IMPORTS AND EXPORTS:
Door No.11, New Ellis Nagar, Sarvodhya Nagar, 1st Street, **MADURAI** - 625016.
AMBALAL ELECTRONICS, Ambalal Green Field, New Bye Pass Road, Guru Thoop, **VELLORE** - 632004.
SHIVA ELECTRONICS, HO.5 A, Erattai Pillaiyar Koil Street, BO.No.16 Polur Road, **THIRUVANNAMALAI** - 606601.
MAYA APPLIANCES PVT. LTD. : No.27/1179, Ellis Chataram Road, **VILLUPURAM** - 605401.
MAYA APPLIANCES PVT. LTD. : 704-A, 1st Floor, Fort Main Road, Shevapet, **SALEM** - 636002.
C.S. TRADERS: 1/259-1, Avathanapatti Aghraharam Post, **KRISHNAGIRI** - 635002.
SRI KAMATCHI AGENCY: No.7, Naval Nagar, 7th Cross East, Kathapadai Village, **KARUR** - 639006.
SREE KARIYAKAALIAMMAN AGENCY: 176-1, New Extension Street, West Palladam, **TIRUPPUR** - 641664.
S.D. MARKETING: No.6, Near Simson Store, Yesuvadian Street, **NAGERCOIL** - 629001.
KGR HOME NEEDS: No.13, Ground Floor, 3rd Street, North Bala Bhagya Nagar, **THIRUNELVELI** - 627001.
KARNATAKA
MAYA APPLIANCES PVT. LTD. :
Ground Floor, #121/28.1st Main, Rajajinagar Industrial Town, **BANGALORE** - 560044.
VINAYAKA DISTRIBUTOR: No.323/1, 10th Main, Srinivasa Nagar, B.S.K 1st Stage, **BANGALORE** - 560050.
R.S. MARKETING: No.203, 1st Floor, 4th Cross, My School Road, Lalbagh Road, **BANGALORE** - 560027.
SRI ARHAM MARKETING: No.1152, 2nd Cross , Kurubgeri, Lashkar Mohala, **MYSORE** - 570001.
METRO MARKETING: D.No.11-08-T-584/4(1), P.B.Tower, 2nd Floor, Maidan 4th Cr. Road, **MANGALORE** - 575001.
TEJAS ENTERPRISES: Halappa Complex, Durgigudi, Near Jail Circle, **SHIMOGA** - 577201.
PRAJWAL TRADELINK: S.No.G-13, Ground Floor, Katageri Complex, Itagi Maruti Gali, **HUBLI** - 580020.
LIMKAR AGENCIES: Ground Floor, Jawali Complex, Super Market, **GULBARGA** - 585101.
ANDHRA
MAYA APPLIANCES PVT. LTD. : Door No.23-11-17D, (Up stair) Ramamandiram Street,
Opp. Pragathi Book centre, Sathyanarayana Puram, **VIJAYAWADA** - 520011.
BHASKARA ENTERPRISES : 6-3-2, Challapalli Vari Street, T.Nagar, **RAJAHMUNDRY** - 533101.
SRI BALAJI ELECTRONICS :
Kandukur20/4/4, Janardhan Swamy Temple Street,opp. Andhra Bank, Kandukur, **CHITTOOR** - 523105.
S.R.K ASSOCIATES : No.24-14-78, Kundetivari Street, Durgapuram 4th Road, **VIJAYAWADA** - 520003.
VASAVI MARKETING : 80/112, G-10, Subash Nagar, Abbas Nagar, **KURNOOL** - 518002.
PRAKASH MARKETING : D.NO.3/42, Ammavarishala Street, Rajampet, **CUDDAPAH** - 516115.
J S R ASSOCIATES :
DOOR NO.28-16-18-1, Suryabagh, Opp:acp Office Barracks Junction, **VISHAKHAPATNAM** - 530020.
SRI VISWANATHA ENTERPRISES : 28-635, Sangamesh Nagar,anantapuramu, **ANANTAPUR** - 515001.

PUDUCHERRY
MAYA APPLIANCES PVT. LTD. :No. 7/13, Vicomtia De Solliac Street, **PONDICHERRY** - 605001.
SRI KUMAR AGENCIES : No.24, 2nd Floor, 5th Cross, Venkat Nagar, **PUDUCHERRY** - 605011.
TELANGANA
MAYA APPLIANCES PVT. LTD. :
Diamond Tower,No,201, First floor, Main Guard Road, S D Road, **SECUNDRABAD** - 500003.
SRI SAKTI ENTERPRISES :
3-4-114/16/F, Ground Floor, 5th Lane,saichitra Nagar, Ramanthapur, **RANGAREDDI** - 500013.
KERALA
MAYA APPLIANCES PVT. LTD. : XVII 1094, Mukkada Bazar, Andamukkam, **KOLLAM** - 691001.
WELCOME TRADING : SR Building, 790A,790B, Chowka Road,Punalur, **KOLLAM** - 691305.
MAYA APPLIANCES PVT. LTD. :18/558, P.T.Road, Edacherrypallikunnu, **KANNUR** - 670004.
ZEAL ENTERPRISES : 20/29 Z2, K.M.Complex, Thazhepalam, Tirur. **MALAPPURAM** - 676101.
OTTAWA ASSOCIATES : SBM XI / 565A, Opp.kuppady Post Officekuppady Po, Sulthanbathery, **WAYANAD** - 673592.
KITCHEN PLUS MARKETING PVT LTD :
Shop No.8, Chakkorthikulam Housing Complex, East Hill Road, **CALICUT** - 673006.
ATHIRA DISTRIBUTORS : 3/360 Athira Complex, Bye-pass Corner, Vallanghy, Nemmara, **PALAKKAD** - 678001.
PLATINUM APPLIANCES :
36/375A, SANDHYA BHAVAN, ST. FRANCIS CHURCH ROAD, KALOOR, KOCHI, **ERNAKULAM** - 682017.
TRINITY TELECOM SOLUTIONS (I) PVT. LTD. :
TC.10/1091, Chaitram Towers,opp. Hindustan Latex Ltd, Peroorkada P.o, **THIRUVANANTHAPURAM** - 695005.
FLY HIGH MARKETING : No.365 A, Pulloili Building, ThekkekaraErattupetta, **KOTTAYAM** - 686122.
RAINBOW DISTRIBUTORS : XII - 262A, Kuzhikkattussery, **THRISSUR** - 680697.
AVP TRADERS : Building No.4/123-b, 1st Floor, Nangiarkulangara, Haripad, **ALAPPUZHA** - 690513.
SWISS MARKETING : BP 17/574, Kokkallur, Balussery, **KOZHIKODE** - 673612.
MAHARASHTRA
MUDRA MARKETING SYSTEMS :
10. Ambika Darshan, Premier Road, Khalai Village, Vidhyavihar West, **MUMBAI** - 400086.
ARYAN DISTRIBUTORS : Shop No.1, Bhandra Road, Teenal Chowkitwari, Itwari, **NAGPUR** - 440008.
D J VENTURES : Shop No.B.1, Indra Plaza, Patel Colony,Shalimar Chowck, **NASHIK** - 422001.
DAMBIR & SONS : Lane No.4, Khol Gally, **DHULE** - 424001.
ARYAN SALES : Plot No.454, Sector-23, Turbhe Village, **NAVI MUMBAI** - 400705.
SHREEJI SALES : 54/55, Guruwar Peth, Shop No.7, Krishna Hatti Chowk, **PUNE** - 411042.
MAHAVIR NH : 892, Shukrawar Peth, Near Shahu Chowk, **PUNE** - 411002.
AMEYA ASSOCIATES :
No.539/6A, Plot No.51 & 52, Opp Akashwani Kendra, Galli No.5, Subhash Nagar, **SANGLI** - 416416.
WEST BENGAL
BALAJI UDYOG : No.205/1, Old China Bazar Street, **KOLKATA** - 700001.
R.K. PLAZA :
A/1, Basement Floor, Bijoydeep Building, Near Gurudwara, 41, Sevoke Road, **SILIGURI, DARJEELING** - 734001.
SALASAR MARKETING : Kabitirtha Sarani, Lake Town, Jalpaiguri, **SILIGURI, DARJEELING** - 734007.
JINDAL MARKETING : 5, Serazul Haque Lane, P.O.Asansol, **ASANSOL, BARDHAMAN** - 713301.
MADHYA PRADESH
SHRI CREATION: UG-8, Navneet Plaza, 5/2 Old Palasia, **INDORE** - 452018.
BIHAR
V. K. ENTERPRISES :
Patnakunti Bhaawan, Opp.chandmari Road, Main Road Kankarbagh, Patna, **BIHAR** - 800020
GOA
NATHURMAL MARKETING PVT. LTD. :
305, 3rd Floor, Rizvi Chambers, Caetano, Albuquerque Road, Panaji, **GOA** - 403001.



Maya Appliances
since 1978



GAS STOVE

Instruction Manual & Warranty Card

Patent Pending & Design Registered

www.vidiem.in



Maya Appliances
since 1978

5 Year Warranty on GLASS
2 Year Warranty on PRODUCT

WARRANTY CARD

Welcome to the Vidiem Family

Dear Customer,

You are now the proud owner of a revolutionary Gas Stove!

Thank you for choosing Vidiem Gas Stove. This is an inspired new design, another unique product from Maya Appliances Pvt. Ltd., a market leader in kitchen appliances since 1978. Our products are present in the homes of more than 10 million satisfied customers around the world.

Vidiem Gas Stove's stunning contemporary design and user friendly features are the outcome of diligent research and extensive consumer feedback. The result is a product that makes your cooking fast, convenient and free of intervention .

All Vidiem products are designed to meet international standards in safety and quality. We encourage you to read and store this reference guide carefully to ensure many years of trouble free and easy Cooking!

Warm regards,

T.T. Varadarajan

T. T. Varadarajan
Managing Director - MAYA APPLIANCES



SALE DETAILS

GAS STOVE

Date Sold: SI. No:.....

Purchaser's Name & Address:

(To be returned to us through our dealer)

MANUFACTURED BY: MAYA APPLIANCES PVT. LTD.,

S.No.391/4A - 4D, Vengur Sirukundram Road, Sirukundram Village, Thiruporur Taluk, Kancheepuram Dist. - 603108. TAMILNADU. INDIA.



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CUSTOMER CARE NUMBER: +91-44-6635 6635, +91-7711 0066 35 E-Mail: care@vidiem.in

KNOW YOUR GLASS TOP



Note:

- The above illustration is only for indication and may not be same in the product.
- Design, Shape and Components will be vary for One Burner, Two Burner, Three Burner & Four Burner models.

In pursuance with our policy of continuous product improvement, specification are subject to change without notice.

BURNER RATINGS

Burner	Small Burner			Medium Burner			Big Burner			Total Gas Consumption		
	Ltrs/hr	Gms/hr	Kcal/hr	Ltrs/hr	Gms/hr	Kcal/hr	Ltrs/hr	Gms/hr	Kcal/hr	Ltrs/hr	Gms/hr	Kcal/hr
1 Burner	-	-	-	77	189	2064	-	-	-	77	189	2064
2 Burner	58	143	1554	77	189	2064	-	-	-	135	332	3618
3 Burner	58	143	1554	77	189	2064	90	221	2412	225	553	6030
4 Burner	58	143	1554	77	189	2064	90	221	2412	283	696	7584

Do's

01. Use liquefied petroleum gas (LPG) only.
02. The room must be well ventilated.
03. Place the stove on a flat surface that is over the height of the gas cylinder.
04. Use good quality rubber hose meant for LPG stoves.
05. Clean the burners regularly so that the holes in the burner do not get clogged.
06. Check the gas tube regularly for wear and tear or leakage.
07. Keep the gas stove and gas stoves cylinder valve in 'OFF' position when not in use.
08. Keep the gas tube clean.
09. Clean the burners with a wire brush. If you wash the burner, wipe and dry before fixing.
10. Clean the stainless steel drip tray and Glass top with dry cloth or soap water. Dry them before use.
11. Clean the pan supports in water and dry before use.
12. If you suspect any gas leakage, open all windows, do not operate any electrical devices or switches and close the regulator of the Cylinder.
13. Use soft material and soft cloth for cleaning.

Don'ts

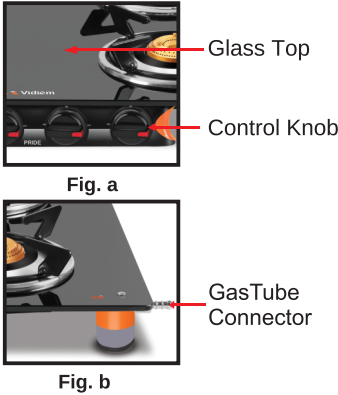
01. Do not keep the tube in touch with any parts of stove.
02. Do not keep any hot vessels in touch with any plastic parts of the gas stove
03. Do not use stove to dry wet towels & cloths etc.
04. Do not user vinyl plastic tube, as it is highly inflammable.
05. Do not touch the pan supports of the stove while in use.
06. Do not keep inflammable substance near the gas stove.
07. Do not use a tube with twists, loops, links or any external pressure.
08. Do not apply excessive pressure to the gas control knob.
09. Do not allow children near the stove.
10. Do not keep the cylinder in a tilted or horizontal position.
11. Do not check gas leaks with a flame.
12. Do not use abrasive materials for cleaning.
13. Do not Spill Food or Liquid on the spark terminals.
14. Do not pour water or any other liquid over the control knobs and valves

TROUBLE SHOOTING

Problem	Cause	Remedy
Does not ignite.	Main gas valve is closed. Rubber tube is bent. No gas supply.	Open the main valve. Set the rubber hose right or replace. Replace gas cylinder.
Smell of gas.	Gas leak from Pipe. Rubber tube is damaged. Control valves are open. Defective cylinder.	Examine pipe using soap water & replace it if necessary. Replace the control valves. Check and close the control valves. Replace gas cylinder.
Flame is yellow or extinguishes in low position.	Flame ports are clogged. Burner is not in correct position.	Clean the burner ports. Place the burner in right position.

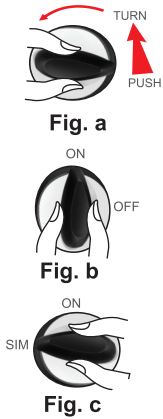
BEFORE USE

01. While unpacking make sure that all parts of the gas stove are present.
02. Place the gas stove on a flat surface.
03. Ensure the knob should be in the 'OFF' position before connecting rubber hose.
04. Place the pan supports on top by aligning to the holes on the stove.
05. Push the rubber hose that is attached to the gas regulator (cylinder) into the hose connector as far as it goes.
(Refer fig . b) Do not use a vinyl plastic tube or a tube with metallic cover. The tube should not be twisted, looped or linked or subjected to any kind of external pressure.
06. The tube used to connect the stove should be within 1.5 meters (5 ft). It must not be extended from one room to another and must not pass through door, windows, walls, partition, concrete slabs or floors.



USAGE INSTRUCTIONS

01. Open the gas regulator of the cylinder.
02. Push the gas control knob inward and turn to the 'ON' position (Refer fig.a) while simultaneously lighting a match stick or gas lighter close to the top of the burner.
03. Due to the air in the gas tube the burners may not ignite the first time, turn the gas control knob clockwise to the 'OFF' position and try again until the burner ignites.
04. Keep the gas control knob in 'ON' position while cooking (Refer fig.b).
05. To reduce the flame (simmer) further turns the gas control knob anti clockwise (Refer fig.c).
06. To put off the burner, first close the gas Regulator of the Cylinder. When the flame dies down completely, turn the gas control knob clockwise to the 'OFF' position until the knob projects out with a 'Click' sound.
07. Keep both the stove and gas cylinder valves in 'OFF' position when not in use.



TIPS

01. Use large vessels that cover the entire flame when using high flame to avoid gas wastage.
02. When using smaller vessels, reduce flame intensity to desired optimum .
03. When desired temperature is reached keep flame intensity at a reduce level that maintains temperature to save on gas.

TERMS AND CONDITIONS OF WARRANTY AND SERVICE POLICY

Maya Appliances reserves the rights to alter the terms & conditions of the Warranty & Service Policy without any notice.

01. The Warranty is valid only in the country of purchase, and valid only for purchase made from Vidiem's Authorised Distribution channels. The product must be registered in <https://www.vidiem.in/product-registration> to avail Warranty.
02. Retain the Original Sale Bill and the Warranty Card, which should be shown to our Service Personnel for Scrutiny while sending your Gas Stove for service to our Authorised Service Centre.
03. The Warranty does not cover damage to the Gas stove, Glass Top & Auto Ignition System due to mishandling / negligence.
04. All repairs within the Warranty period (arising from manufacturing defects) will be done Free of Charge, for service at our Authorised Service Centres only.
05. Free service and replacement under Warranty does not affect the expiry date of the Warranty.
06. For repairs after the expiry of the Warranty period our Service Centre will levy a nominal charge on components replaced.
07. Defective components which are exchanged both under 'Chargeable' & 'Free of Charge' basis, become the property of the Company.
08. All our service Centres display a list showing the Maximum Retail Price of all the parts.
09. If any unauthorized person tampers with the Products the Warranty is void.
10. The decision of Maya Appliances in the disputes pertaining to terms & conditions of the Warranty & Service Policy shall be final & binding.
11. All disputes pertaining to terms and conditions of our Warranty & Service Policy shall be in subject to jurisdiction of Chennai Courts only.
12. Warranty is applicable for all products, provided it is acknowledged or bears Stamp of the Authorized Dealer.
13. Irrespective of Dealer seal, the serial number of the product must be clearly stated in the warranty card.
14. In the case of eBay, Olx etc., if this is a second sales by a individual buyer, the warranty must be preserved and also transferred. This will then be honoured as per the conditions of the warranty.
15. If it is a new sales by a Dealer on online stores like Amazon, Flipkart, Snapdeal etc. or any similar online sale by a Dealer, the Warranty will continue to be honoured.
16. The responsibility of reaching the product to the authorized service centre of Vidiem is with the customer/buyer.
17. Warranty does not cover any use of this product other than for domestic use.

Dealer's Name & Address:

.....

Signature:..... Stamp:

Designation:.....