

TERMS AND CONDITIONS OF WARRANTY AND SERVICE POLICY

Maya Appliances reserves the rights to alter the terms & conditions of the Warranty & Service Policy without any notice.

01. The Warranty is valid only in the country of purchase, and valid only for purchase made from Vidiem's Authorised Distribution channels.  
The product must be registered in <https://www.vidiem.in/product-registration> to avail Warranty.
02. Retain the Original Sale Bill and the Warranty Card, which should be shown to our Service Personnel for Scrutiny while sending your Mixer Grinder for service to our Authorised Service Centre.
03. The Warranty does not cover damage to the Mixer Grinder due to mishandling/negligence, breakage of Body, Polycarbonate Jar, Lids, denting of Jar
04. All repairs within the Warranty period (arising from manufacturing defects) will be done Free of Charge, for service at our Authorised Service Centres only.
05. Free service and replacement under Warranty does not affect the expiry date of the Warranty.
06. For repairs after the expiry of the Warranty period our Service Centre will levy a nominal charge on components replaced.
07. Defective components which are exchanged both under 'Chargeable' & 'Free of Charge' basis become the property of the Company.
08. All our service Centres display a list showing the Maximum Retail Price of all the parts.
09. If any unauthorized person tampers with the Products the Warranty is void.
10. The decision of Maya Appliances in the disputes pertaining to terms & conditions of the Warranty & Service Policy shall be final & binding.
11. All disputes pertaining to terms and conditions of our Warranty & Service Policy shall be in subject to jurisdiction of Chennai Courts only.
12. Warranty is applicable for all products, provided it is acknowledged or bears Stamp of the Authorized Dealer.
13. Irrespective of Dealer seal, the serial number of the product must be clearly stated in the warranty card.
14. In the case of eBay, Olx etc., if this is a second sales by a individual buyer, the warranty must be preserved and also transferred. This will then be honoured as per the conditions of the warranty.
15. If it is a new sales by a Dealer on online stores like Amazon, Flipkart, Snapdeal etc. or any similar online sale by a Dealer, the Warranty will continue to be honoured.
16. The responsibility of reaching the product to the authorized service centre of Vidiem is with the customer/buyer.
17. Warranty does not cover any use of this product other than for domestic use

Vidiem™  
For the joy of cooking

MIXER GRINDER  
Instruction Manual & Warranty Card



Vidiem™  
For the joy of cooking

5 Year Warranty on MOTOR  
2 Year Warranty on PRODUCT

WARRANTY CARD

Date Sold: ..... SI.No:.....

Purchaser's Name & Address:.....  
.....

Dealer's Name & Address:.....  
.....

Signature: ..... Stamp: .....

Vidiem™  
For the joy of cooking

SALE DETAILS

MIXER GRINDER

Date Sold: ..... SI. No:.....

Purchaser's Name & Address: .....  
.....

(To be returned to us through our dealer)

Welcome to the Vidiem Family

Dear Customer,

You are now the proud owner of a revolutionary Mixer Grinder!

Thank you for choosing Vidiem Mixie. This is an inspired new design, another unique product from Maya Appliances Pvt. Ltd., a market leader in kitchen appliances since 1978. Our products are present in the homes of more than 10 million satisfied customers around the world.

Vidiem Mixie's stunning contemporary design and user friendly features are the outcome of diligent research and extensive consumer feedback. The result is a product that makes your cooking fast, convenient and free of intervention .

All Vidiem products are designed to meet international standards in safety and quality. We encourage you to read and store this reference guide carefully to ensure many years of trouble free and easy Grinding!

*T. T. Vasudevan*  
Warm regards,

MANUFACTURED BY: MAYA APPLIANCES PVT. LTD.,

S.No.391/4A - 4D, Vengur Sirukundram Road, Sirukundram Village, Thiruporur Taluk, Kancheepuram Dist. - 603108. TAMILNADU. INDIA.



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[www.instagram.com/vidiemtm](https://www.instagram.com/vidiemtm)



[www.youtube.com/VidiemTM](https://www.youtube.com/VidiemTM)

CUSTOMER CARE NUMBER: +91-44-6635 6635, +91-7711 0066 35

E-Mail: [care@vidiem.in](mailto:care@vidiem.in)

TECHNICAL SPECIFICATIONS

MODEL NAME	TUSKER   METALLICA   VSTAR   VERSA   VECTOR EVA   IVY PLUS   SUPER BLU   VISION   VICTOR
WATTS	650W / 750W / 1000W
VOLTAGE	220 - 240V ~ 50Hz
PROTECTION	Class I
INSULATION	Class F
RATING	30 Minutes (Max)
SPEED	Rotary Switch with 3 Speed & Pulse
RPM - NO LOAD	21000Max
RPM - WITH LOAD	11000Max
POWER CORD	PVC Insulated / Length 1.6 Mtrs /0.75 Sq.mm / 3 Pin Plug
COUNTRY OF ORIGIN	INDIA

GRINDING INSTRUCTION

Jar Capacity	Recipe	Quantity	Speed	Time
Big & Wet jar 1.5 L & above	Urad dhal	For 750W-200g+450ml water soaked 6-8hrs. Add 50ml water For 650W-125g+340ml water soaked 6-8hrs. Add 50ml water	P,1,2,3	3:00 min
	Rice batter	250g+280ml water soaked 6-8hrs. Add 50ml water	P,1,2,3	3:00 min
Medium & Chutney jar	Turmeric	Maximum Level - 1/2 of the Jar Minimum Level - Above the Blade Level	P,1,2,3	2:00 min
	Garam & Wet masala			
	Coconut Chutney Ginger garlic paste			

CAUTION:

01. Never overload the Mixer.
02. This Appliance is designed for Domestic use only.

NOTE:

Always Pulse 5 to 7 times while dry or wet grinding & then run on Speed 1, 2, or 3 as required. No Grinding Operation will take more than 3 minutes , if the above instructions are followed, ensuring that the Ingredients do not get heated up.

MIXER GRINDER



NOTE:

The above illustration is only for indication and may not be same in the product. Design, Shape and Components will vary from model to model.

In pursuance with our policy of continuous product improvement, specifications are subject to change without notice.

SUPER JUICER AND BLENDER

JUICE EXTRACTION (Fruits, Vegetables, Coconut Milk, Tamarind Extract...)



Note:

1. For Coconut Milk cut Coconut into small pieces, put into Filter, Pulse till powdered, add water & run Speed 3
2. Second extraction is possible for Coconut Milk.
3. For Tamarind extract remove seeds before extraction.

BLENDING

(Milkshakes, Lassi, Fruits...)



Remove Filter & Cup from Jar



Put ingredients for blending into Jar

Repeat Steps 4 to 7

CUSTOMER CARE CENTRES

TAMILNADU

MAYA APPLIANCES PVT. LTD. : No.11, Beemaan Garden Road, Abhiramapuram, CHENNAI - 600018.

MAYA APPLIANCES PVT. LTD. : Old No: 448/B, New No:974/B, T.H. Road, Old Washermenpet, CHENNAI - 600021.

MAYA APPLIANCES PVT. LTD. : New No.71, M.M.Complex Ground Floor Arcot Road, Porur, CHENNAI - 600116.

MAYA APPLIANCES PVT. LTD. : No. 46, First Floor, Shop Street, Venkatapuram. Ambattur, CHENNAI - 600053.

MAYA APPLIANCES PVT. LTD. : No. 8, Sub Division Plot No. A, Ramasamy Street, First Floor Shop No. D, West Tambaram. CHENNAI - 600045.

NATIONAL AGENCIES: 11/95, Kalingar Salai, kovilambakkam, kovilampakkam, CHENNAI - 600117.

SS TRADER: No.13, Main Road,raviv Gandhi Nagarpattabiram, CHENNAI - 600072.

REFIMAC: 309, Nehru Nagar 1st Cross Street, Kottivakkam, OMR, CHENNAI - 600096.

SRI RK ASSOCIATES: No.380, 2nd Floor, T.H.road, Old Washermenpet, CHENNAI - 600021.

PRANAV AGENCIES: 194, Ettu Pattu Compunt, Thiru Vi. Kan Nagar, Puthur, TRICHY - 620017.

MAYA APPLIANCES PVT. LTD. : Old No.1174 / New No. 620, 1st Floor, Sathy Road. Ganapathy, COIMBATORE - 641006.

RG ENTERPRISES: No.5, YMCA Main Building, Head Post Office, COIMBATORE - 641001.

MAYA APPLIANCES PVT. LTD. : No: 3, East Avani Moola Street, Ground Floor, MADURAI - 625001.

GURU DEVA IMPORTS AND EXPORTS: Door No.11, New Ellis Nagar, Sarvodiya Nagar, 1st Street, MADURAI - 625016.

AMBALAL ELECTRONICS, Ambalal Green Field, New Bye Pass Road, Guru Thoop, VELLORE - 632004.

MAYA APPLIANCES PVT. LTD. : No.27/1179, Ellis Chataram Road, VILLUPURAM - 605401.

MAYA APPLIANCES PVT. LTD. : 704-A, 1st Floor, Fort Main Road, Shevapat, SALEM - 636002.

C.S. TRADERS: 1/259-1, Avathanapatti Agraharam Post, KRISHNAGIRI - 635002.

SRI KAMATCHI AGENCY: No.7, Naval Nagar, 7th Cross East, Kathapadai Village, KARUR - 639006.

SREE KARIYAKAALIAMMAN AGENCY: 176-1, New Extension Street, West Palladam, TIRUPPUR - 641664.

S.D. MARKETING: No.6, Near Simson Store, Yesuvadian Street, NAGERCOIL - 629001.

KGR HOME NEEDS: No.13, Ground Floor, 3rd Street, North Bala Bhagya Nagar, THIRUNELVELI - 627001.

KARNATAKA

MAYA APPLIANCES PVT. LTD. : Ground Floor, #121/28.1st Main, Rajajinagar Industrial Town, BANGALORE - 560044.

VINAYAKA DISTRIBUTOR: No.323/1, 10th Main, Srinivasa Nagar, B.S.K 1st Stage, BANGALORE - 560050.

R.S. MARKETING: No.203, 1st Floor, 4th Cross, My School Road, Lalbagh Road, BANGALORE - 560027.

SRI ARHAM MARKETING: No.1152, 2nd Cross, Kurubgeri, Lashkar Mohala, MYSORE - 570001.

METRO MARKETING: D.No.11-08-T-584/4(1), P.B.Tower, 2nd Floor, Maidan 4th Cr. Road, MANGALORE - 575001.

TEJAS ENTERPRISES: Halappa Complex, Durgigudi, Near Jail Circle, SHIMOGA - 577201.

PRAJWAL TRADELINK: S.No.G-13, Ground Floor, Katageri Complex, Itagi Maruti Gali, HUBLI - 580020.

LIMKAR AGENCIES: Ground Floor, Jawali Complex, Super Market, GULBARGA - 585101.

ANDHRA

MAYA APPLIANCES PVT. LTD. : Door No.23-11-17D, (Up stair) Ramamandiram Street, Opp. Pragathi Book centre, Sathyanarayana Puram, VIJAYAWADA - 520011.

BHASKARA ENTERPRISES : 6-3-2, Challapalli Vari Street, T.Nagar, RAJAHMUNDRY - 533101.

SRI BALAJI ELECTRONICS : Kandukur20/4/4, Janardhan Swamy Temple Street,opp. Andhra Bank, Kandukur, CHITTOOR - 523105.

S.R.K ASSOCIATES : No.24-14-78, Kundetivari Street, Durgapuram 4th Road, VIJAYAWADA - 520003.

VASAVI MARKETING : 80/112, G-10, Subash Nagar, Abbas Nagar, KURNOOL - 518002.

PRAKASH MARKETING : D.NO.3/42, Ammavarishala Street, Rajampet, CUDDAPAH - 516115.

J S R ASSOCIATES : DOOR NO.28-16-18-1, Suryabagh, Opp:acp Office Barracks Junction, VISHAKHAPATNAM - 530020.

SRI VISWANATHA ENTERPRISES : 28-635, Sangamesh Nagar,anantapuramu, ANANTAPUR - 515001.

PUDUCHERRY

MAYA APPLIANCES PVT. LTD. :No. 7/13, Vicomtia De Solliac Street, PONDICHERY - 605001.

SRI KUMAR AGENCIES : No.24, 2nd Floor, 5th Cross, Venkat Nagar, PUDUCHERRY - 605011.

TELANGANA

MAYA APPLIANCES PVT. LTD. : Diamond Tower,No.201, First floor, Main Guard Road, S D Road, SECUNDRABAD - 500003.

SRI SAKTI ENTERPRISES : 3-4-114/16/F, Ground Floor, 5th Lane,saichitra Nagar, Ramanthapur, RANGAREDDI - 500013.

KERALA

MAYA APPLIANCES PVT. LTD. : XVII 1094, Mukkada Bazar, Andamukkam, KOLLAM - 691001.

MAYA APPLIANCES PVT. LTD. :18/558, P.T.Road, Edacherry pallikunnu, KANNUR - 670004.

KITCHEN PLUS MARKETING PVT LTD : Shop No.8, Chakkorkthkulam Housing Complex, East Hill Road, CALICUT - 673006.

ATHIRA DISTRIBUTORS : 3/360 Athira Complex, Bye-pass Corner, Vallanghy, Nemmara, PALAKKAD - 678001.

PLATINUM APPLIANCES : 36/375A, SANDHYA BHAVAN, ST. FRANCIS CHURCH ROAD, KALOOR, KOCHI, ERNAKULAM - 682017.

ZEAL ENTERPRISES : 20/29 Z2, K.M.Complex, Thazhepalam, Tirur, MALAPPURAM - 676101.

OTTAWA ASSOCIATES : SBM XI / 565A, Opp.kuppady Post Officekuppady Po, Sulthanbathery, WAYANAD - 673592.

TRINITY TELECOM SOLUTIONS (I) PVT. LTD. : TC.10/1091, Chaitram Towers opp. Hindustan Latex Ltd, Peroorkada P.o, THIRUVANANTHAPURAM - 695005.

WELCOME TRADING : SR Building, 790A,790B, Chowka Road,Punalur, KOLLAM - 691305.

FLY HIGH MARKETING : No.365 A, Pullolli Building, ThekkekaraErattupetta, KOTTAYAM - 686122.

RAINBOW DISTRIBUTORS : XII - 262A, Kuzhikkattussery, THRISSUR - 680697.

AVP TRADERS : Building No.4/123-b, 1st Floor, Nangiarkulangara, Haripad, ALAPPUZHA - 690513.

SWISS MARKETING : BP 17/574, Kakkallur, Balussery, KOZHIKODE - 673612.

MAHARASHTRA

MUDRA MARKETING SYSTEMS : 10, Ambika Darshan, Premier Road, Khalai Village, Vidhyavihar West, MUMBAI - 400086.

ARYAN DISTRIBUTORS : Shop No.1, Bhandra Road, Teenal Chowkitwari, Itwari, NAGPUR - 440008.

D J VENTURES : Shop No.B.1, Indra Plaza, Patel Colony,Shallimar Chowck, NASHIK - 422001.

DAMBIR & SONS : Lane No.4, Khol Gally, DHULE - 424001.

ARYAN SALES : Plot No.454, Sector-23, Turbhe Village, NAVI MUMBAI - 400705.

SHREEJI SALES : 54/55, Gururwar Peth, Shop No.7, Krishna Hatti Chowk, PUNE - 411042.

MAHAVIR NH : 892, Shukrawar Peth, Near Shahu Chowk, PUNE - 411002.

AMEYA ASSOCIATES : Mo.539/6a, Plot No.51 & 52, Opp Akashwani Kendra, Galli No.5, Subhash Nagar, SANGLI - 416416.

WEST BENGAL

BALAJI UDYOG : No.205/1, Old China Bazar Street, KOLKATA - 700001.

R.K. PLAZA: A/1, Basement Floor, Bijoydeep Building, Near Gurudwara, 41, Sevoke Road, SILIGURI, DARJEELING - 734001.

SALASAR MARKETING : Kabirittha Sarani, Lake Town, Jalpaiguri, SILIGURI, DARJEELING - 734007.

JINDAL MARKETING : 5, Serazul Haque Lane, P.O.Asansol, ASANSOL, BARDHAMAN - 713301.

MADHYA PRADESH

SHRI CREATION: UG-8, Navneet Plaza, 5/2 Old Palasia, INDORE - 452018.

BIHAR

V. K. ENTERPRISES : Patnakunti Bhaawan, Opp.chandmari Road, Main Road Kankarbagh, Patna, BIHAR - 800020

GOA

NATHURMAL MARKETING PVT. LTD. : 305, 3rd Floor, Rizvi Chambers, Caetano, Albuquerque Road, Panaji, GOA - 403001.

CLEANING MIXER GRINDER:

CLEANING BODY

01. Never immerse the Body in water. Clean Body with a damp cloth and wipe dry
02. Do not use abrasives or water for cleaning

CLEANING JAR

01. Fill in 1/2 litre of water and a teaspoon of any mild cleaning powder.
02. Run the Mixie on speed 1 for 30 seconds.
03. Rinse, dry & always store Jars in an inverted position.

DO'S	DON'T'S
<ul style="list-style-type: none"><li>Place the Mixie on a flat level surface.</li><li>Before first use &amp; long storage rotate the Motor Coupler &amp; Jar Couplers by hand and ensure that they rotate freely.</li><li>Clean Jars after use and store in an inverted position.</li><li>Unplug the Power Cord when not in use.</li><li>For any service issues contact our Customer Care Centre.</li></ul>	<ul style="list-style-type: none"><li>Do not touch any rotating parts of the Mixie and Jars, while in operation.</li><li>Do not operate without Lid.</li><li>Do not exceed Maximum quantity specified.</li><li>Do not grind hot ingredients.</li><li>Do not operate the Mixie with damaged Power Cord.</li></ul>

OVERLOAD PROTECTOR

1. When the Mixie is over loaded the Over Load Protector will cut off the power supply to the Motor
2. If Motor stops switch off Mixie, remove some of the material which is being ground from the Jar to decrease the Load.
3. Wait for 2 to 4 minutes to allow the Motor to cool & press the Reset Button on the Bottom Plate below the Body
4. Restart the Mixie

Dealer's Name & Address: .....

Signature:.....

Stamp:

Designation:.....